

## Important Information for Quicken Users

On September 1, 2011 the Credit Union expanded the options available when setting up /updating passwords.

If you set up your Quicken access prior to September 1, 2011 and want to change your password, you will need to update the Credit Union information in Quicken before you attempt to download your Credit Union transactions. **This update will only need to be performed once.**

To update your Quicken program with the new password requirements, please perform the following steps within Quicken:

1. From Quicken, select *Online Center* from the *Tools* menu
2. Hold down CTRL and F3 while left-clicking *Contact Info*
3. From the menu that pops up select either "State Employees Credit Union – NC" or "Local Government Federal CU" and click *Refresh*, then *OK*
4. You can either click *Update/Send* from the *Online Center* window to perform a download or you can simply perform a standard One Step Update to update all accounts.

Please call the Contact Center or send a secure message if you need further assistance.